

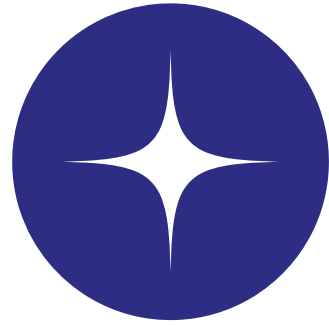
SHPLAY

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Roleplay + vocabulary

- 1. Restaurant – Dinner in the VIP Area**
- 2. Cinema – Buying Tickets and Snacks (Cars 3D)**
- 3. Cinema – Shrek**
- 4. Hotel – Booking at the Royal Hotel of London**
- 5. Hotel – Dreampalace Family Room Reservation**
- 6. Hotel – Single Room by the Sea**
- 7. Train Station – High-Speed Train to Rome**
- 8. Train Station – Return Ticket and a New Friendship**
- 9. Football – Chat Before Training**
- 10. Shopping Center – Choosing an Office Outfit**
- 11. Airport – Check-in, Security, and Arrest**



RESTAURANT

Waiter: Hello, good evening.

Customer: Hello!

Waiter: How can I help you?

Customer: I would like a table for two¹ people for tonight.

Waiter: Alright, I can place you near the bathrooms or on the terrace in the VIP area, but it will cost some more.

Customer: I would like to be in the VIP area, thanks.

Waiter: Is there someone who doesn't eat gluten or has other allergies²?

Customer: Yes, my boyfriend doesn't eat gluten.

Waiter: We also have a gluten-free³ menu. Follow me, I will take you to your table.

Customer: Can we take a look at the menù?

Waiter: Yes, I will bring them to you now.

Waiter: Are you ready to order, or would you like some recommendations⁴?

Customer: Some recommendations would be great. What do you recommend?

Waiter: For starters⁵, I recommend the grilled octopus or the tartare. For the main course⁶, our saffron risotto⁷ is very popular. We also have gluten-free pasta⁸ with seafood.

Customer: That sounds good. I'll take the saffron risotto, and my boyfriend will have the gluten-free pasta.

Waiter: Excellent choices. Anything to drink?

Customer: Yes, we would like a bottle of sparkling water⁹ and two glasses of white wine, please.

Waiter: Perfect. I'll be right back with your drinks.

Customer: Excuse me, I just wanted to say the food was delightful. Compliments to the chef on our part!

Waiter: Thank you very much! I'm happy you enjoyed it. I'll be sure to pass your compliments on.

Customer: Please do. Everything was perfect.

Customer: Excuse me, could we have the bill¹⁰, please?

Waiter: Certainly. I'll bring it to you right away.

Customer: Thank you. I'll pay at the cashier.

Waiter: No problem. The cashier is just over there.

Waiter: Good evening. How was your dinner?

Customer: It was a lovely evening, thank you.

Waiter: I'm glad to hear that. Here's the total.

Customer: Thanks, I'd like to pay by card¹¹.

Waiter: No problem, here's the payment terminal.

Customer: Here you go, thank you very much.

Waiter: Thank you. Have a good evening!

Customer: You too. Good night!

AUTHORS

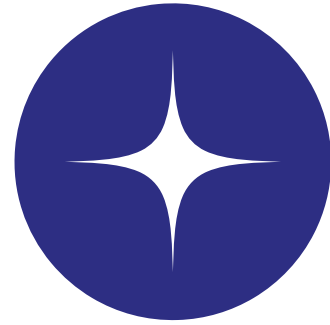
Samuele Zacchioli

Alice Marani



VOCABULARY

01. Table for two – Tavolo per due
02. Allergies – Allergie
03. Gluten-free – Senza glutine
04. Recommendations – Consigli
05. Starters – Antipasti
06. Main course – Piatto principale
07. Saffron risotto – Risotto allo zafferano
08. Gluten-free pasta – Pasta senza glutine
09. Sparkling water – Acqua frizzante
10. The bill – Il conto
11. Pay by card – Pagare con carta



CINEMA

Customer: Hello!

Cashier: Hi! Welcome.

Customer: I would like to buy four tickets for the new Cars movie in 3D.

Cashier: Alright, so four tickets for the new Cars movie in 3D. Ok, do you need something else?

Customer: Yes, actually, is it possible to choose our seats?

Cashier: Sure, but it will cost you 2 more pounds each.

Customer: Ok. Do you have any free seats in the middle row¹?

Cashier: Wait, let me check... So, the seats in the middle row are already taken, but there are four seats in the back if you want. Is it ok?

Customer: Yeah, sure!

Cashier: The movie is in room number 4, and your seats are in row F, numbers 3, 4, 5, and 6.

Customer: Ok, great!

Cashier: There you go, your tickets and 3D glasses².

Customer: Thank you!

Cashier: You're welcome! It's £67,20. Cash or card?

Customer: Cash, please. There you go.

Cashier: Here's your change.

Customer: Thank you. Can I ask you one more thing?

Cashier: Yes, go ahead.

Customer: Where can we buy snacks?

Cashier: The snack bar is right over there.

Customer: Ok, thanks. Bye!

Cashier: Bye, enjoy your movie!

– GOES TO THE SNACK BAR –

Customer: Hi! Is this the snack bar?

Cashier: Hi! Yes, tell me what you need.

Customer: I would like three bottles of water and a large popcorn bucket³, please.

Cashier: Sure. Sparkling or still water?

Customer: Two sparkling and one still.

Cashier: Ok, perfect. Anything else?

Customer: Uhm, no thanks.

Cashier: Ok, it's £14. Cash or card?

Customer: Card, please.

Cashier: Ok, insert the card and type the code.

Customer: Here you go.

Cashier: Here's your receipt⁴. Enjoy the film.

Customer: Thanks, bye.

AUTHORS

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Maxim Sendrea



VOCABULARY

- 01. Row – Fila
- 02. Glasses – Occhiali
- 03. Bucket – Secchio
- 04. Recipe – Ricevuta



MA MA WE N CIN C

Cashier: Hello, I'm Lily. How can I help you?

Customer: Hello Lily, are the tickets¹ for the new Shrek movie² sold out?

Cashier: Uhm... let me check, one second... Yes. How many do you need?

Customer: Only one, thank you.

Cashier: Ok, ok... What seat³ would you want?

Customer: I don't know... Are the VIP seats⁴ still available?

Cashier: Unfortunately not, we have only the regular seats⁵.

Customer: I'll take one then.

Customer: What's the price⁶?

Cashier: The price is £8.

Customer: Perfect!

Cashier: Here's your ticket. Enjoy the movie!

Customer: Thank you!

– AT THE BAR –

Customer: Hello, I'm Alex. How can I help you?

Cashier: Hello Alex, I'd like to get the cinema menu. Is it still available?

Customer: Yes, sure. Popcorn + a drink of your choice. What size would you like?

Cashier: Regular size⁷, please.

Customer: Ok, what would you like to drink?

Cashier: Um... maybe Coca-Cola Zero.

Customer: Nice choice. Ok, wait here, I'll be back ASAP⁸.

Cashier: Ok!

Customer: Here I am. In total it is £10. Cash⁹, credit card¹⁰, or bancomat?

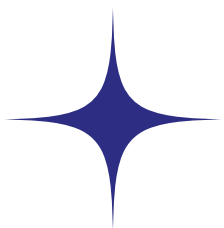
Cashier: Cash.

Customer: Perfect! Enjoy the movie!

AUTHORS

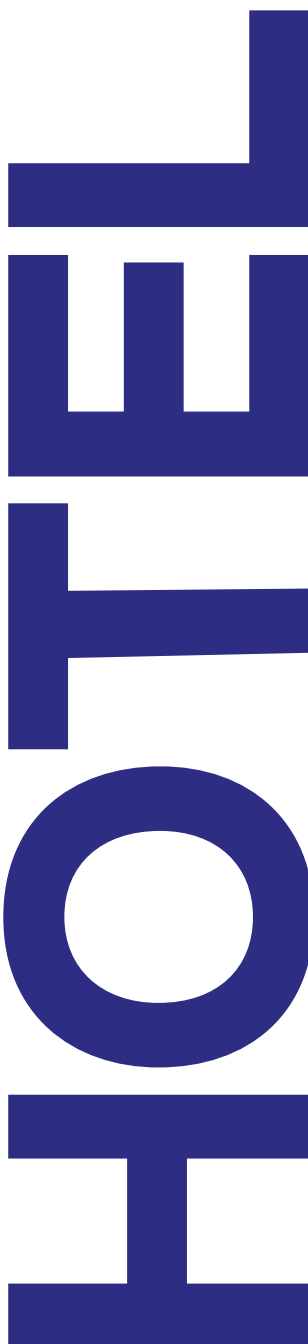
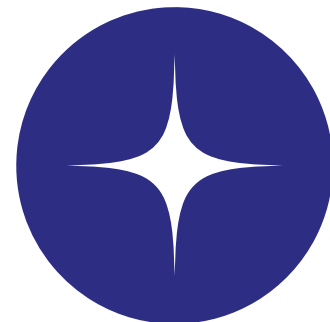
Alessandro Bolognini

Sofia Zanardi



VOCABULARY

01. Tickets – Biglietti
02. New movie – Nuovo film
03. Seat – Posto
04. VIP seats – Posti VIP
05. Regular seats – Posti normali
06. Price – Prezzo
07. Regular size – Misura normale
08. ASAP (As Soon As Possible) – Appena possibile
09. Cash – Contanti
10. Credit card – Carta di credito



Receptionist: Good morning, this is the Royal Hotel of London. I'm John. How can I help you?

Client: Hello, I would like to book¹ two rooms for four people from July 20th to 25th.

Receptionist: Do you have any particular requests², like separated beds or a balcony in front of Big Ben?

Client: Yes, for one room I would like to have a king-size bed³ and the other one with two separated beds⁴. And, if it's possible, both in front of Big Ben.

Receptionist: Perfect, we have two rooms that meet all your requirements. Would you prefer half-board⁵ or full-board⁶?

Client: Full-board, please. But I'll let you know that one of us is allergic to nuts⁷.

Receptionist: No problem, we have a lot of choices on the menù.

Client: Perfect! I also wanted to ask if there is private parking⁸ in the hotel.

Receptionist: Of course, each room has its own reserved parking space.

Client: Also, a friend of ours would like to bring a little dog with him. Is that possible?

Receptionist: I'm sorry, but pets are not allowed⁹ in our hotel.

Client: Ok, don't worry! So how much would the total price be for each room?

Receptionist: The cost of each room for four nights with full-board is £800. You can make the payment¹⁰ on the day of arrival¹¹.

Client: That's fine, I confirm the reservation¹².

Receptionist: Fantastic! Could you please give me your name, email address, and phone number?

Client: My name is Olivia, my email is olivia.nuzzi@gmail.com, and this is my phone number, which I'm calling you from.

Receptionist: Thank you! See you soon.

Client: Thank you, goodbye!

AUTHORS

Giovanni Careddu

Alissa Zagni



VOCABULARY

01. To book – Prenotare
02. Particular requests – Richieste particolari
03. King size bed – Letto matrimoniale grande
04. Separated beds – Letti separati
05. Half-board – Mezza pensione
06. Full-board – Pensione completa
07. Allergic to nuts – Allergico alle noci
08. Private parking – Parcheggio privato
09. Pets are not allowed – Animali non ammessi
10. Payment – Pagamento
11. Day of arrival – Giorno di arrivo
12. Confirm the reservation – Confermare la prenotazione



H

Receptionist: Hello! This is the Dreampalace Hotel, I'm Michael! How can I help you today?

W

Client: Hi, I'm Lucy! I would like to book a room¹ for four people.

Receptionist: Hi Ms. Lucy. When would you like to come?

Client: We would like to come from the 10th to the 12th of October. Is it possible?

F

Receptionist: Yes, it's possible. How many rooms do you need?

Client: One is fine. If you have a family room² with one king-size bed³ and two single beds⁴, it would be perfect.

Receptionist: Just let me check... Yeah! We do have a room like that available⁵.

Client: Wonderful. Could we have the half-board⁹ option, please?

Receptionist: Yes, of course.

Receptionist: Do you have any allergies or intolerances⁶⁻⁷?

Client: We need a gluten-free⁸ menu.

O

Receptionist: Ok, and only for information, our hotel is pet-friendly.

Client: Oh, that's great, but we don't have any.

Receptionist: Ok, no problem.

Client: How much is it?

Receptionist: The total is £600. If you prefer, you can pay here when you come.

Client: Perfect. So can I pay by card¹⁰ when I arrive?

Receptionist: Sure, no problem at all. Your room will be ready by 1 p.m., and check-out is at 10 a.m.

I

Client: Ok, thank you.

Receptionist: It was my pleasure. Have a nice day.

Client: Same to you, bye.

AUTHORS

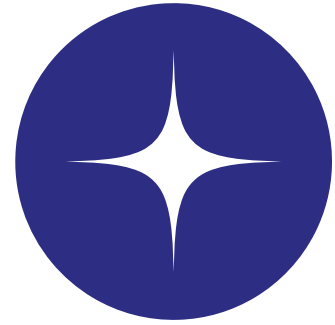
Riccardo Pezzano

Eva Baravelli



VOCABULARY

01. To book a room – Prenotare una camera
02. Family room – Camera familiare
03. King size bed – Letto matrimoniale
04. Single beds – Letti singoli
05. Room available – Camera disponibile
06. Allergies – Allergie
07. Intolerances – Intolleranze
08. Gluten free – Senza glutine
09. Half board option – Opzione mezza pensione
10. Pay by card – Pagare con carta



WHITE HOTEL



Receptionist: Hi, this is White Hotel, I am James. How can I help you?

Client: Hi, I'm Gabriele. I would like to book a single room¹⁻². If it is even possible, overlooking³ the sea or at least without a balcony overlooking the streets⁴, because I can't stand noise.

Receptionist: Alright, there is the possibility of booking a room overlooking the sea, but there will be some additional costs⁵.

Client: Okay, that's fine.

Receptionist: How many nights⁶ would you like to stay?

Client: Two nights, starting from tonight.

Receptionist: Okay! The price is £100 per night⁷.

Client: Okay! When does the check-in end?

Receptionist: The check-in ends at 10.00 o'clock.

Client: Alright, I will be there at 21.30.

Receptionist: Perfect, see you later.

Client: See you later.

- CHECK IN -

Client: Hi, I'm Gabriele. I booked it by calling this morning.

Receptionist: Let me check. Ok, I found you. Would you like to pay by card⁸ or cash?

Client: Card, please. Do you have free Wi-Fi?

Receptionist: Yes, we do! It's complimentary⁹ for all guests.

Client: Great! What time is check-out?

Receptionist: Check-out is at 11 am.

Receptionist: That's your key. Enjoy your holiday¹⁰.

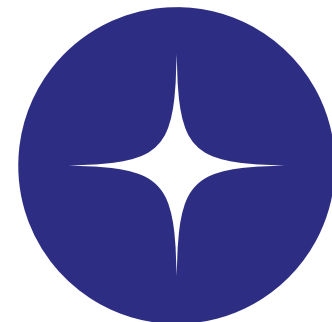
Client: Thank you.

AUTHORS

Alessandro Bianchini
Gabriele Motola

VOCABULARY

01. Book a single room – Prenotare una stanza singola
02. Single room – Stanza singola
03. Overlooking the sea – Vista sul mare
04. Overlooking the streets – Vista sulla strada
05. Additional costs – Costi aggiuntivi
06. How many nights – Quante notti
07. Per night – A notte
08. Pay by card – Pagare con carta
09. Complimentary – Gratuito
10. Enjoy your holiday – Buona vacanza



TRAINSTATION



Customer: Good morning! I'd like to buy a ticket¹ from Bologna to Rome Termini, please.

Ticket agent: Good morning! For which day and at what time would you like to depart²?

Customer: Today, as soon as possible.

Ticket agent: Let me see... Alright, there's a high-speed Italo train³ departing at 9:17. Does that work for you⁴?

Customer: Perfect. How much does it cost⁵?

Ticket agent: So, in second class⁶ it costs £49, in first class⁷ £69.

Customer: If it's possible, I'd prefer second class.

Ticket agent: Do you have any seating preferences⁸?

Customer: I'd like a window seat⁹, please, because I enjoy looking at the landscape¹⁰ while I'm on the train.

Ticket agent: Alright. Do you need just one ticket or are you traveling with someone else?

Customer: I'm travelling alone. I'm going to visit my parents in Rome.

Ticket agent: Perfect. Just a moment, I'm printing your ticket¹¹.

Customer: Thank you very much! By the way¹², is the train on time¹³?

Ticket agent: No, there are some delays¹⁴ due to¹⁵ an electrical fault¹⁶ on the Bologna-Florence high-speed line¹⁷.

Customer: Thanks for the information. Which platform does it leave from?

Ticket agent: At the moment, due to the delay, the train is departing from platform 4 at surface level¹⁸, instead of platform 18 underground¹⁹.

Customer: Could the platform change again?

Ticket agent: Yes, I recommend checking the departure board²⁰ for any updates.

Customer: Thanks so much, you've been very kind!

Ticket agent: Goodbye and have a good trip²¹!

AUTHORS

Elisa Bonetti
Rayan Aloini

VOCABULARY

01. To buy a ticket – Comprare un biglietto
02. Departure – Partenza
03. High-speed train – Treno ad alta velocità
04. Does that work for you? – Va bene per te?
05. How much does it cost? – Quanto costa?
06. Second class – Seconda classe
07. First class – Prima classe
08. Seating preferences – Preferenze di posto
09. Window seat – Posto vicino al finestrino
10. Landscape – Paesaggio
11. To print the ticket – Stampare il biglietto
12. By the way – A proposito
13. On time – In orario
14. Delay – Ritardo
15. Due to – A causa di
16. Electrical fault – Guasto elettrico
17. High-speed line – Linea ad alta velocità
18. Surface level – Livello di superficie
19. Underground – Sotterraneo
20. Departure board – Tabellone delle partenze
21. Updates – Aggiornamenti
22. Have a good trip – Buon viaggio



TRANSTATION

Ticket seller: Hello! Welcome to Bologna Train Station³. How may I help you?

Customer: Hello! I'm here to buy a ticket to Rome.

Ticket seller: Would you like a single or a return ticket¹⁻²?

Customer: I'd like a return ticket, please.

Ticket seller: Perfect! That's £8. Are you paying by card or cash?

Customer: Cash, here you go!

Ticket seller: Here is the receipt.

Customer: What platform⁴ is it?

Ticket seller: Platform 5.

Customer: What time is the train⁵?

Ticket seller: The train passes every 10 minutes.

Customer: Perfect! See you soon.

Ticket seller: Have a nice journey!

- INSIDE THE TRAIN -

Customer: Hi! Is this seat⁶ taken?

Passenger: No, please take a seat.

Customer: Thanks! Do you usually go to Rome?

Passenger: Yes, my parents live there, so I visit them once every month. How about you?

Customer: It's actually my first time visiting Rome!

Passenger: Nice, I hope you have fun.

Customer: What place should I visit first?

- AFTER TALKING FOR HOURS -

Passenger: We're here! Have fun visiting Rome!

Customer: Thank you, it was a nice chat.

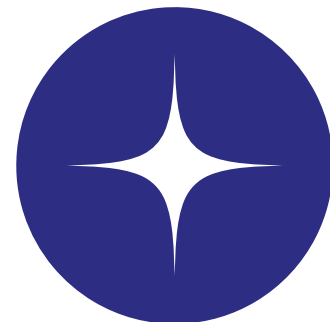
AUTHORS

Cristian Parenti

Luna Soriquez

VOCABULARY

01. Single ticket – Biglietto di sola andata
02. Return ticket – Biglietto di andata e ritorno
03. Train station – Stazione ferroviaria
04. Platform – Binario
05. Train – Treno
06. Seat – Posto



FOOTBALL

Two friends talking to each other at football training³

C: How is it going, man? Do you know what we are doing this time at training³?

F: What's up? I don't know, I haven't had the chance to see the new mister.

C: There is a new mister?

F: Yes, you didn't know? They announced it at the end of training yesterday.

C: If you remember, yesterday I went out before the end of the training because I had an important visit.

F: Oh yeah, right. What was the visit about?

C: It was an allergy visit⁷.

F: How did it go?

C: The visit went well. I discovered that I am not allergic to anything.

F: Oh, that's great! Anyways, I got an extra ticket⁵ for the Bologna match this weekend. Do you want to join me?

C: Yeah, it sounds fun! When is it?

F: The match⁴ is on October 26th, and it's a Saturday.

C: Which team will we play against?

F: We are playing against⁸ Fiorentina. It will be a tough match⁶.

C: You're right. I hope Orsolini scores a goal¹. I bought him in the fantasy Premier League.

F: About that, how is the fantasy Premier League going?

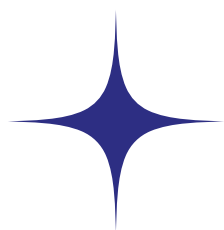
C: Good. Spinazzola has scored against Pisa, and Lennor Miller scored against Palermo.

F: For me, it isn't going too well. I'm actually losing. My team hasn't even scored a goal!

C: Yeah, you picked the worst attacker. Wait, the new mister is here. The training is starting.

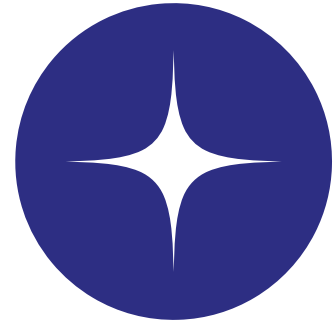
AUTHORS

Alessandro Cevenini
Francesco Esposito



VOCABULARY

01. Score a goal – Fare goal
02. Training – Allenamento
03. Match – Partita
04. Ticket – Biglietto
05. Tough match – Partita difficile
06. Allergy visit – Visita allergologica
07. Play against – Giocare contro



SHOPPING CENTER

Clerk: Good morning.

Customer: Good morning.

Clerk: Can I help you?

Customer: I'm looking for a full outfit¹⁻²: a shirt, a pair of pants, and shoes for the office. Can you help me find something?

Clerk: Sure, follow me.

Customer: Okay.

Clerk: Here you can find all kinds of shirts and pants, from elegant to casual. Do you need anything else?

Customer: No thanks, I'll look around now.

Clerk: Okay, if you need help, I'm at the check-out.

Customer: Okay, thanks.

Customer: One last thing, where can I find the shoes?

Clerk: At the end of the shop, on the right.

[...]

Customer: Can you help me?

Clerk: Of course, tell me.

Customer: What do you think of these pants on me?

Clerk: They look great⁴. I'd suggest⁵ this t-shirt with those pants.

Customer: Okay, I'll try it.

[...]

Customer: Sorry again, what do you think?

Clerk: No, maybe this one is better.

[...]

Customer: And now?

Clerk: Perfect. It's elegant but not too much.

Customer: I agree. Give me 2 minutes. Can you give me the bill⁶?

Clerk: It's £100. Cash or card?

Customer: Card.

Clerk: Tap your card⁷ until you hear a beep.

Clerk: Here you are.

Customer: Thanks, have a nice day.

Clerk: Come back soon.

AUTHORS

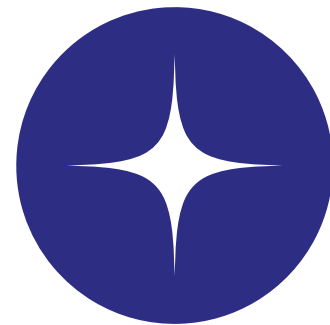
Noemi Bonora

Davide Rosso



VOCABULARY

01. Full outfit – Outfit completo
02. I'm looking for – Sto cercando
03. I'll look around – Do un'occhiata
04. They look great – Stanno benissimo
05. I'd suggest – Suggestirei
06. Bill – Conto
07. Tap your card – Avvicina la carta



AIRPORT

Scene 1: Airport Security¹

Traveller: Excuse me, can you help me? I'm looking for the check-in to Santo Domingo.

Police Officer: Of course! Go straight down this corridor, then turn left. Your flight² is at counter³ 18.

Traveller: Great, thanks!

Police Officer: You're welcome. Have a good trip!

Scene 2: Check-in

Traveller: Hello! I'd like to do the check-in for Santo Domingo, please.

Police Officer: Sure! Can I see your passport and your ticket?

Traveller: Here you are.

Police Officer: Thank you. Do you have any luggage⁴?

Traveller: Yes, just this suitcase⁵.

Police Officer: Ok, you can put that here.

Traveller: (put his suitcase on the roll)

Police Officer: Hmm... your suitcase is 28 kilograms. The free limit is 20 kilograms, so there's an extra charge⁶.

Traveller: Oh... I didn't know. How much?

Police Officer: £50, please.

Traveller: Oh... that's a lot... here you are.

Police Officer: Thank you. Here's your boarding pass⁷. Gate 24, boarding starts at 11:00.

Traveller: Thanks! I'll try not to overpack next time.

Police Officer: Good idea!

Scene 3: Security Check

Police Officer: Take off your shoes, belt⁹, and put liquids in a clear bag¹⁰.

Traveller: Okay... do I need to take my laptop out?

Police Officer: Yes, laptops¹¹ go in a separate tray¹².

There's something strange from the security's laptop

Police Officer: Sir, we found suspicious packets in your bag.

T: What? I don't know, I think it is some flour.

AS: Please wait here. Police will come.

Scene 4: Arrest

Police Officer: Sir, we found drugs in your bag. You are under arrest. Please come with us.

AUTHORS

Yuri Sanguin
Lisa Manfredini



VOCABULARY

01. Airport security – Sicurezza aeroportuale
02. Flight – Volo
03. Counter – Banco
04. Luggage – Bagaglio
05. Suitcase – Valigia
06. Extra charge – Supplemento
07. Boarding pass – Carta d'imbarco
08. Boarding – Imbarco
09. Belt – Cintura
10. Clear bag – Busta trasparente
11. Laptop – Computer portatile
12. Tray – Vassoio

We would like to thank our teacher, Professor Loris Farini, for giving us the opportunity to create this project and for guiding us during the work.

This experience helped us improve our English and work together as a team.

As William Shakespeare wrote,

“All the world’s a stage”

and through this project we were able to act, speak, and learn English in real-life situations.

4Mti

